

DC Public Library 2002 Asian and Pacific Islander Initiative Action Plan Annual Report Executive Summary

DCPL's FY02 Action Plan for outreach to the Asian Pacific Island community included activities addressing the OAPI objectives: translating materials, diversifying the workforce, multicultural training for the staff, building community partnerships and outreach. Highlights included:

Translation of Materials/Information: Added a brochure on how to use a library card in Chinese. Language Line, a translation service, was made available at all DCPL facilities and the members of the staff were trained on its procedures. DCPL continues to add books to its collection in API languages as resources allow.

Community Partnerships and Outreach: Organized and hosted program for Asian Pacific Heritage Month with the National Asian Pacific Women's Forum. Hosted Mayor's Town Hall Meeting with the Asian Pacific Islander Community. Exhibited displays on topics of interest to Asian Pacific Island community such as the Voices of Comfort Women. Featured author William Wong author of *Yellow Journalist*. DCPL's Literacy Resources Division won awards for its work with the Center for Asian Americans. It also works closely with the Chinatown Asian American Center and DC Refugee Resettlement.

Obstacles: Lack of bi-lingual staff and the midyear loss a staff member who was assisting with the initiative. The Library's ability to increase its collection of materials in API languages is hampered by its under-resourced book budget.

FY03 Action Plan: Given budgetary restrictions in FY03, DCPL strategy is to work more actively to build partnerships in the API community and to use them as a conduit to disperse information about the Library's programs and services. We are also planning to aggressively collect translated materials from DC city agencies and make them available at selected neighborhood libraries.